

# OFFICE ASSISTANT II

# PLUMAS COUNTY DEPARTMENT OF SOCIAL SERVICES

Monthly Salary: \$1,747 - \$2,126

Application Deadline:
April 21, 2009
Close of Business

### Written Test Date:

Tentatively scheduled for Saturday, May 9, 2009

### Location:

The administrative offices for the Plumas County Department of Social Services are located in Quincy, California.

The existing eligible list will be abolished upon the completion of this examination.

### **The Position**

Working under general supervision, the Office Assistant II is the journey level in the Office Assistant series. An Office Assistant II performs a variety of general or specialized clerical duties related to filing, reception, form processing, record maintenance, mail, typing, or data entry; obtains and compares information related to department records, programs, and services; may perform the initial applicant screening as an incidental function; and performs related work as required. Employees at this level are expected to be fully qualified and able to perform difficult and responsible office support work within the framework of established work methods and procedures and to use independent judgment in selecting and applying specific references, procedures, sequences, and alternatives to different work situations, referring non-procedural questions to the supervisor.

## Minimum Qualifications

While the following requirements outline the minimum qualifications, the department reserves the right to select applicants for further consideration who demonstrate the best qualifications match for the job. Meeting the minimum qualifications does not guarantee an invitation to the test.

One (1) year of full-time experience performing clerical duties in an office environment.

### **Additional Information**

License: A valid driver's license may be required at the time of appointment. Individuals who do not meet this requirement due to a disability will be reviewed on a case-by-case basis.



SEE REVERSE FOR INSTRUCTIONS ON HOW TO APPLY FOR THIS POSITION

# **Plumas County is an Equal Opportunity Employer**

### HOW TO APPLY FOR THIS EXAMINATION

Applicants must submit a completed MSS application. Applicants are encouraged to apply online by logging onto <a href="www.mss.ca.gov">www.mss.ca.gov</a> and following the instructions. Applicants without Internet access can obtain an application packet by contacting MSS, the Plumas County Department of Social Services administrative offices, or the County Personnel Department. Application documents must be mailed to the address below and received by close of business on the application deadline. POSTMARKS ARE NOT ACCEPTED.

### **MERIT SYSTEM SERVICES**

241 Lathrop Way, Sacramento, CA 95815 (916) 263-3614

**Note**: Your application and any additional material become the property of MSS and will not be returned. Please make a copy for your file.

### THE EXAMINATION PROCESS

All completed applications will be screened against the Minimum Qualifications. Approved applications may be evaluated further to identify the most qualified applicants. When your status is determined, MSS will send you a letter via U.S. Mail or e-mail informing you of such. Selected applicants will be invited to the next step of the examination process; see tentative dates on the front of this recruitment bulletin.

The examination process may include one or more of the following components: application evaluation, competitive rating of the application, and if required, a supplemental questionnaire; a written examination; job related exercise; and/or an oral examination.

### SPECIAL TESTING ARRANGEMENTS

Special testing arrangements may be made to accommodate applicants with disabilities or whose religious convictions prevent them from testing on a specific date. If you require such arrangements, it is your responsibility to contact MSS (see the phone number below) at least TWO WEEKS PRIOR to the scheduled examination date and to provide MSS with a letter of confirmation from a doctor, school, religious pastor, etc. This letter will need to be on their company letterhead. Don't forget to call or you may not be granted your special arrangement. The phone number is (916) 263-3614.

### FOREIGN EDUCATION

Applicants who completed their education outside of the United States must submit verification of degree equivalency along with their application. You may contact Education Records Evaluation Service, Inc. (916) 921-0790 or visit their website at <a href="https://www.eres.com">www.eres.com</a> for information on equivalency. Additional organizations that provide foreign education credential evaluation services can be found at <a href="https://www.naces.org">www.naces.org</a>. MSS will accept verification of degree equivalency from any of the listed member agencies.

Nothing in this recruitment bulletin constitutes an expressed or implied contract. MSS reserves the right to make necessary modifications to the examination plan and/or schedule in accordance with Local Agency Personnel Standards.

Bulletin Issue Date: April 14, 2009